

Thank you for booking a Pre Purchase Inspection with us.

We undertake to provide a friendly, professional and efficient service which will help you make an informed decision on your prospective purchase. We are happy to advise to the fullest extent of our experience and ability, based on the expertise of ourselves and our engineers, many of whom have 30 years or more of experience on their specialist marque.

However, sometimes things don't go according to plan and we will do everything we can to remedy the situation. Your attention is drawn to the Terms and Conditions and operational procedure shown below. We hope the inspection proves money well invested and you go on to enjoy your new car !



Porsche 911 (964)

Lotus Esprit Turbo

BMW 645Ci Schnitzer

Bentley Continental GT

TVR T350

Who we are

All inspections booked through Car Inspections www.carinspections.co.uk or with Mark Wibberley as a Director of Morethanpolish Ltd are performed by Morethanpolish Ltd, on behalf of the above. The company is registered in England number 5055864 and its registered office is at 13 Victoria Road, Stamford, PE9 1HB. The company can be contacted on 01780-749449 or by fax on 01780-749459.

How the process works

1. Once we have received your full instructions, including any specific concerns you may have, and your credit card is processed successfully, we will contact the vendor and agree a convenient time and location for the inspection. This is part of our service.
2. We will inform you when the inspection is due to take place.
3. If you have ordered a HPI Check we will complete this prior to arranging the inspection and discuss with you any unexpected results. Otherwise we will proceed and e-mail this to you.
4. Our engineer will call you as soon as he practicably can after he has completed his inspection and considered his verdict. This may not be immediately after the inspection if he has another appointment, but will be the same day. It is entirely up to you if you wish to make your decision based on the verbal report and your discussions with the engineer at this time.

The full written report, which is not to a prescribed format only includes relevant information, and which may include photographs, will be e-mailed or posted to you typically within 24 hours. Should you not receive the written report we will progress this with our engineer on your behalf.

What we will inspect

This is a broad summary based on a typical pre purchase inspection. It is not exhaustive nor limited to these items.

- Bodywork and paint – outside, underneath and from inside, checking for accident damage, repairs and spraying, chips, dents, scuffs and loose trim or bodykits. Correct operation of lights, spoilers.
- Wheels, tyres, brake discs and pads.
- Interior – correct function of electrical and mechanical controls, including seats, switches and trim, checking for wear, scuffs and damage, handbrake operation.
- Hood and screen, plus hardtop if available, if it's a cabriolet/Spider.
- Engine and transmission, including clutch and gearbox – check for oil and fluid leaks where practicable, correct operation and general wear levels, investigate any noises and attempt to deduce possible causes
- Steering and suspension systems, exhaust/catalyser, transmission and other underside mechanicals, heat shields, under trays, oil, fuel and brake lines etc
- Paperwork provided will be checked against service and log books, engine and chassis numbers.

Please note:

1. We do not in all cases use equipment such as paint thickness meters, diagnostic systems or similar, particularly where the inspection is carried out at the vendors premises or home.
2. Leakdown and compression tests are not included and are rarely required unless other concerns are present. In these cases we would usually not recommend a purchase anyway. Leakdown and compression tests can sometimes be arranged.
3. Our inspection and opinion on wear items on the vehicle such as clutch, brakes, tyres and suchlike are based on our experience of normal driving conditions by a reasonably careful driver, and do not allow for high speed usage such as track days and racing. It is only an opinion provided to be helpful to you and is in no way guaranteed nor actionable.
4. If the vehicle is defective or dangerous in the opinion of our engineer, not taxed or without MOT it is driven it at his discretion. In urban areas traffic conditions may restrict the speed and duration of a road test. The objective is to warm the engine sufficiently that we can test brakes, clutch, gearbox and assess the general performance and handling of the vehicle in relation to similar cars of its age and type. Road tests may be up to 10 miles. Our engineers will not perform inspections in dangerous or unsafe conditions. This will be noted on your report. No part refund is due in these instances and a road test following subsequent repairs being carried out will be treated as a new inspection.
5. We rely on the vendor allowing us to jack the vehicle or place it on ramps and also for our fully insured engineer to road test it. Vendors may not in some cases allow us to do this, and no refund would be due.
6. We are very happy to inspect any type of vehicle, including modified, part built, kit, vintage, classic, damaged or repaired cars.
7. If the car is a kit or modified vehicle and you ask us to do so, we can in some cases advise on non-compliance with SVA and Scrutineering Regulations. However, we cannot guarantee that any vehicle will pass such examinations by the proper authorities.
8. Speedometers can be altered and we will advise if we feel readings may have been tampered with, and we will check documentation if provided to support readings, but cannot warrant any vehicles displayed odometer reading.

Our warranty and liability

1. We, nor you, except where we are performing a post purchase inspection, do not own the vehicle so cannot take parts off nor disassemble it for inspection of internal workings. We perform a visual and hands on inspection of parts to the best of our engineers ability and experience at the time of inspection, in good faith.
2. Where an inspection is performed in conditions of low light, on a dirty vehicle, with poor access and obstructions, we may not be able to fully inspect the vehicle. Items such as but not limited to paint inconsistencies and minor oil leaks may not therefore be discernable. Please help us by making clear to the vendor that we need enough space around the vehicle to be able to safely open all doors, bonnet and boot.
3. In some cases cars are very professionally cleaned and prepared for sale in a way to mask known faults. Our engineers are aware of many of these techniques but are not equipped with 3D vision and ESP. We cannot be held liable for faults concealed from us.
4. Our report will state any oil leaks visible at the time of inspection, but be aware that especially in cars that have stood for a long period, leaks can start once the car is regularly used and may be very slow such that they are not visible after our road test. Leaks can start at any time, including after our inspection but before delivery of the car to you.
5. We cannot be held liable for the failure of any of the 7,000 or so parts on a car after our inspection, even if this is before you take delivery of the vehicle. Our inspector reports on what he sees at the time only. We cannot report on hearsay and you should not rely on information given to you or us by the vendor.
6. Our estimate of likely repair costs provided by any of our staff or engineers are to aid you in negotiations and are not binding. You should consult a main dealer or reputable specialist for precise figures and allow for VAT.
7. In some vehicles, notably but not limited to Porsche 996 and Boxster, engines are known to completely fail and require total replacement in some cases, due to inherent issues in the engine design. There is no way of forecasting if this might occur and we cannot be held liable for the engines failure or any consequential loss should this occur.

8. Our inspection report is performed for you, our client, and not the vendor. It pertains to the vehicle, paperwork and keys (if the vehicle is delivered to us we cannot comment on the number of keys) as inspected at the time.
9. We cannot accept any liability for and not limited to, in any circumstances, any losses such as of profits, opportunity / loss of bargain, goodwill, deposits or expenses, consequential losses or damage, repair bills to the inspected vehicle howsoever caused or whensoever discovered, personal injury or death arising from or in connection with our inspection and engineers reports both verbal and written, directly or otherwise resulting from negligence, breach of contract implied or actual, or any other factor. Any repairs authorised by you invalidate any claim against us.
10. We cannot accept any liability to any third party further to the results of any inspection.
11. Our Terms and Conditions are governed by the laws of England.
12. Our sending of these Terms and Conditions is deemed to mean receipt by you.
13. Whilst efforts have been made to carefully select an appropriate inspector for your inspection, we cannot be held liable for their actions. In all cases our liability is limited to the value of our fee.
14. Complaints must be addressed to us first in writing within 10 days of the Inspection. Any failure to do so invalidates any claim against us.

Payment, cancellation, refunds

1. Payment of our full fee is in advance by major credit card – Visa, Mastercard and debit cards except American Express.
2. Should a HPI Check, if ordered, show unforeseen complications that result in your cancellation of the vehicle inspection, you have two options: for us to hold your inspection fee until you find another car for us to inspect, or for us to refund you fee. In the latter case, and any other cancellation by you, this will be less our administration costs of 10%.
3. Cancellation of inspection must be a minimum of 12 hours prior to the stated inspection time, otherwise a fee, which may be our full fee, will apply. Simply, our engineers have multiple inspections arranged and may be on the way to yours well before the stated time and we will have to pay their time and expenses. We try to be as flexible as we can on this point and set no fixed administration fee except the 10% noted above.
4. If we arrive at the vehicle location and cannot perform the inspection due to circumstances outside of our control, and we are unable to find a satisfactory work-around, our full fee less £50 will apply. If the inspection is cancelled once we have started work, the full fee less £25 will apply.
5. VAT is included in our fees, which are will show on credit card statements as Morethanpolish Ltd.

Valuations

1. We can advise on valuation of a particular prospective purchase based on our knowledge of similar cars for sale and in many cases their eventual sale price, particularly in respect to volume models. Rarer, modified or factory-produced specials are harder to appraise. Note that much is down to condition and history, particularly older cars, and our view is that to pay a little too much for a good car is better than to buy a bad car cheaply.
2. We cannot be held liable for any advice which may lead to subsequent financial loss in regards to valuations. This is not an integral nor paid part of our service and is provided as personal opinion only by us or our engineers.

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